



LIMITED NON-PRORATED WARRANTY

25 YEAR LIMITED WARRANTY ON WHITE PVC VINYL COMPONENTS

For a period of twenty-five (25) years from the date of purchase, Vista warrants that all white vinyl panel and frame components will be free of any manufacturing defects which include splitting, blistering, peeling, flaking, chipping or corrosion

10 YEAR LIMITED WARRANTY ON PAINTED PVC VINYL COMPONENTS

For a period of ten (10) years from the date of purchase, Vista warrants against any splitting, blistering, peeling, flaking, chipping or corrosion of vinyl door components (kits and complete doors) if supplied and painted by Vista.

LIFETIME LIMITED WARRANTY ON INSULATED SEALED UNITS

For a period of twenty (20) years from the date of purchase, Vista warrants that the insulated units will be free of dust coatings or debris between the two sheets of glass or development of condensation, caused by seal failure.

2 YEAR LIMITED WARRANTY ON HARDWARE

For a period of two (2) year from the date of purchase, Vista warrants against any defective handles, security locks and rollers.

10 YEAR LIMITED WARRANTY ON MINI BLINDS

For a period of ten (10) years from the date of purchase, Vista warrants that all internal tilt and turn mini blinds will continue to be in good operational condition and free of manufacturing defects and that the sealed unit will be warranted against seal failure for a period of ten (10) years from the date of purchase

EXCLUSIONS FROM LIMITED WARRANTY

Vista shall not be liable for and this warranty does not apply or extend to all defects or damages as a result of vandalism, abuse, accident, neglect, Acts of God, improper handling, poor installation (including frame not square, twisted, warped toward interior or exterior or bowed), or inappropriate maintenance. This warranty does not apply to defects or damage caused by improper ventilation, heating or condensation due to excess humidity. Painting, coating or varnishing over the Vista doors original finish will not be covered under this warranty along with colour changes due to normal weathering over time. Damage resulting from exposure to corrosive fumes, chemicals or sea salt will not be covered by this warranty. Vista will not be liable for any labour costs and/or transportation costs for any issue not warranted

GENERAL TERMS AND CONDITIONS

This warranty is given in lieu of all other warranties, liabilities or obligations of Vista. No sales representative, distributor, retailer, or dealer has any authority to modify this warranty. Vista shall not be liable for costs of shipping, applicable taxes or damages to the building or properties associated with the building.

CLAIM PROCEDURE

Any claim of defect must be submitted in writing by the original purchaser to Vista Customer Service Department. The claim must identify the nature of the defect(s), date of purchase, original invoice number showing order details and date of shipment, name and address of the property owner(s).

DISCONTINUANCES OR CHANGES

Vista reserves the right to discontinue or modify any of its products without prior notice to the original purchaser. In the event of such discontinuance and / or change, Vista shall not be liable to the original purchaser. In the extreme circumstance a product covered by this warranty be unavailable, Vista reserves the right to substitute a product of equal quality or price, according the Vista's sole discretion